

CARES Web Updates

IMAC IT Subcommittee - 01.12.04

Agenda

- Follow-up from design meetings
 - RFA types
 - Comments
- CARES Web Graphical User Interface (GUI) overview
- Sample Web pages
- Overview of conceptual help component design
- Client registration Web page mock-ups

CARES Web Graphical User Interface (GUI) Overview

CARES Web Template Overview

CARES Web Logo – This area contains the CARES logo.

User Information – This area contains the information about the user that is currently logged into the system.

Quick Select – This area will allow an advanced user to use an exact Case or RFA number to jump to the summary page.

Help and Logout Buttons – These buttons will allow logout and help functionality.

Page Title Bar – The page title bar contains the page's title.

Reset Button – Allows the user to reset the data to the state it was when the page loaded.

Error Table – Displays all data validation error messages.

Navigation Menu – Allows the user to navigate to all navigable screens in the application. Contains status icons.

Select Case Member – Allows a user to select a case member with which to work with.

History Navigator – This area allows navigation through the history of the page data.

The screenshot displays the CARES Web Template interface within a Microsoft Internet Explorer browser window. The browser's address bar shows the URL: `http://localhost:8080/cares/jsp/cr/TMP7uwH3sv...asp`. The page title is "Program Requests - Microsoft Internet Explorer provided by Deloitte Consulting".

The interface includes a navigation menu on the left side with the following items: Home, Search, Client Registration, Application Entry, Case Summary, Case Comments, Case Information, Case Info Summary, Household Members, Medicaid, Food Stamps, MPA, Child Care, W-2, Badger Care, Caretaker Supplement, Family Planning, Household Relation, General Information, Group Request, Individual Demographics, Gatepost, Summary, Demographics, Alien/Refugee (selected), and School Enrollment.

The main content area is titled "Alien/Refugee" and displays the following information:

- User Information:** User ID: XMI365, Username: F. Marzoni, Primary Person: Lakshmi Krishnaswamy, Case: 1234567890, Status: Pending, Mode: Intake.
- Quick Select:** CASE/RFA (dropdown), Go button.
- Help and Logout Buttons:** Help, Logout buttons.
- Reset Button:** Reset button.
- Error Table:** A red box titled "The following error(s) have occurred:" containing two messages:
 - Approval Date: Please enter a valid calendar date in the format MM/DD/YYYY.
 - Middle Name: Please enter only alphabetic/numeric characters in this field.
- Alien/Refugee Information:**
 - Effective Period:** Begin Date: MM/DD/YYYY, End: (dropdown), Last Updated: 11/05/2003. Delete: (checkbox), Delete Reason: (dropdown).
 - Additional Information:**
 - County of Origin: (dropdown)
 - Alien Registration Status: (dropdown)
 - Alien Registration Status Verification: (dropdown)
 - Date of Entry: MM/DD/YYYY
 - Alien Registration Number: (text field)
 - Verification Number: (text field)
 - Does Alien have an EAD? (checkbox)
 - Does Alien have a sponsor? (checkbox)
- History Navigator:** A bar at the bottom of the form with "Last Updated" and navigation buttons (Previous, Next).
- Action Buttons:** "What action would you like to take?" (dropdown), Go button, Previous button, Next button.

Page Data – This section contains the body page elements along with application data.

Navigation Question – This question allows users to perform additional actions without leaving the page.

Action Buttons – The action buttons are what provide the users functionality in the system. These are clickable images.

CARES Web Template Overview

Page Status Icons – These icons show the user what the driver status of a page is.

Section Dividers – A header that divides sections of grouped data.

Sub-Section Divider – A header that divides sub-sections within a main page section.

Required Field Indicator – A red asterisk will denote a required field.

Paging Status – Displays the record count and facilitates paging.

Row Highlighting – Alternating colors for rows in a result-set or a list.

The screenshot displays the CARES Web Template interface. On the left is a navigation menu with items: Case Summary, Case Comments, Household Members, Program Requests, Household Relation, General Information, Group Request, Individual Demographics, Non Financial, Long Term Care, and Reference Tables. The main content area is divided into two sections. The top section, 'Alien/Refugee Information', contains an 'Effective Period' with 'Begin Date' (MM/DD/YYYY), 'End', and 'Last Updated: 11/05/2003'. It also has a 'Delete' checkbox and a 'Delete Reason' dropdown. Below this is 'Additional Information' with various fields: County of Origin, Alien Registration Status, Alien Registration Status Verification, Date of Entry (with MM/DD/YYYY selector), Alien Registration Number, Verification Number, Does Alien have an EAD?, Does Alien have a sponsor?, Arrival Date (with MM/DD/YYYY selector), Alien continuously present in US?, Did Alien meet the Work Quarters?, Did Alien meet the military requirements?, Is the Alien an adult member (born prior to 05/08/1975) of hmong or highland Laotian tribe, or spouse or unmarried surviving spouse of the member?, and Is the Alien unmarried dependent child of hmong/highland Laotian tribe or dependent is under 18 years or full time student and under age 22?. The bottom section, 'Sponsor Information', has a 'Sponsor Effective Period' with 'Begin Date', 'End', and 'Last Updated: 11/05/2003'. It also has a 'Delete' checkbox and a 'Delete Reason' dropdown. Below this is 'Additional Information' with 'Sponsor Type', 'Household size of the sponsor', 'Sponsor Name' (Smith, Jane 33F), and 'Verification'. At the bottom is a 'Review Comments' table with columns 'Date Entered', 'Entered By', and 'Comments'. The table shows 5 results of 35. The first row is highlighted. The table has a 'Clear' button, an 'Update' button, and an 'Add' button. The table also has a 'Paging Status' showing '1 of 3 Pages'.

Date Entered	Entered By	Comments
01/26/2004	Jane Doe	The Primary Person, Bob James called and reported a change in the income from Other sources from \$10 20 to \$1560. Also, he informed of a change in the Mailing address from P.O Box 210 to P.O Box 3112. Food Stamps was requested for their child, Jack James today.
01/12/2004	John Smith	Primary Person applied for Medicaid.
01/02/2004	John Smith	The Primary Person said that he expects to move in a few months.
01/02/2004	John Smith	Individual did not show up for his appointment.

Reference Table Lookup – Allows a user to directly view the entire Reference Table data for a particular drop-down.

Date Selector – This area allows a user to select a date from a calendar.

Secondary Buttons – Buttons that perform alternate functions within a page.

Edit Button – Facilitates the editing of a row of a list.

Delete Button – Allows deletion of a record of a list.

Reference Table Viewer

Untitled Document - Microsoft Internet Explorer provided by Deloitte Consulting

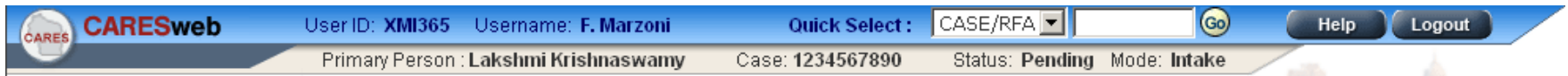
Reference Table Summary - TEEI

Table Description: **EDUCATIONAL INCOME AND EXPENSE**

Effective Date: **09/30/1994** Agency: **99**

EDUCTNL INC EXP	EDUCTNL EXPENSE	EDU INC & EXP DESCR	VALID FOR FS	VALID FOR SSI-MA
BI	N	BUREAU OF INDIAN AFFAIRS GRANT		
BO	Y	BOOKS/SUPPLIES/EQUIPMENT	Y	
CA	N	CAMP - COLLEGE ASST MIGRANT PG		
CP	N	CARL PERKINS VOCATIONAL EDU PG	Y	Y
CW	N	FEDERAL WORK STUDY (COLLEGE)		
FE	N	FEES - MANDATORY		Y
GR	Y	GRANTS/SCHOLARSHIPS COUNTABLE	Y	
GS	N	GSL (FEDERAL FAMILY EDU LOAN)		
HS	N	HEP: HIGH SCHOOL EQUIVALENCY		Y
LO	N	LOANS COUNTABLE		Y
MI	Y	MISCELLANEOUS PERSONAL EXPENSE		

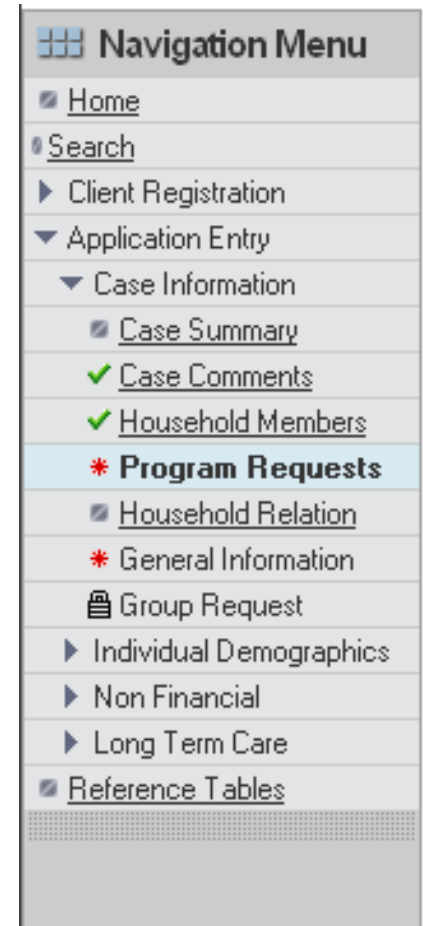
Global and Page Header



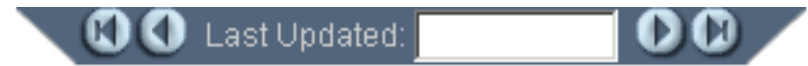
- This area contains the global navigation. This global navigation will contain at least the Help and Logout buttons.
- Also contained in this area is the User Information. This information identifies the current active user. This is mostly a security feature, but can be used by the individual to ensure that they are the ones logged into a workstation in a shared environment.
- Next to the User Information is the Quick Select area. This area will allow a user to jump directly to the Summary page of any case or RFA.
- The Page Header portion will contain information that is important for the page. Information such as the Primary Person and the RFA or case number.

Navigation Bar

- This contains links to the pages within the system.
- The links are structured in folders to help organize and categorize the information into groups of pages used for particular business needs.
- Status indicators will be with each page (where applicable) to help the user determine which pages are required, which ones are optional, which ones are completed and which ones are protected.
- This menu will more then likely contain every accessible page in the system by user's security.



History, Page Question, and Action Buttons



What action would you like to take?

- The History Navigator allows users to either type in a date or use the left and right arrows to navigate to history data within the section that has the navigator.
- The Page Question allows users to select alternative actions to be performed on a page. This excludes navigating to the next page in the driver, which is handled by the Action Buttons. This question will typically be things like New Effective Date and Add New Individual.
- The Action Buttons allow users to navigate and perform actions on pages. The most common buttons are the Next and Previous buttons which will allow the users to go forward and backwards in the driver flow sequence.

Sample Pages

Complete Request - Microsoft Internet Explorer provided by Deloitte Consulting

FileEditViewFavoritesToolsHelp

Back

Search

Favorites

Media

Addresshttp://localhost:8080/cares/jsp/ae/TMP6zwf1svuk6.aspGoLinks>>

CARES

CARESweb

User ID: XMI365Username: F. MarzoniQuick Select:CASE/RFAGoHelpLogout

Primary Person : Lakshmi KrishnaswamyRFA: 1234567890Status: Pending

Navigation Menu

Home

Client Registration

Basic Information

Additional Data

Program Requests

Priority Service

Print CAF Registration

Complete Request

RFA Summary

Application Entry

Search

Complete Request

Reset

RFA Dates

Contact Date:08/07/2003

RFA Filing Date:08 / 07 / 2003

Make all blank Program Filing dates the same as RFA filing date

Filing Dates

Program	Filing Date	
* Medicaid (Including Healthy Start):	08 / 07 / 2003	
* Medicare Premium Assistance:	Not Requested	
* W-2:	Not Requested	
* Caretaker Supplement	MM / DD / YYYY	
* Food Stamps:	MM / DD / YYYY	
* Child Care:	MM / DD / YYYY	
* BadgerCare:	MM / DD / YYYY	
* Family Planning Waiver:	Not Requested	

Schedule Interview

Do you want CARES to schedule an interactive interview?

Extension

Extension Date:MM / DD / YYYY

Extension Reason:

Withdraw

Withdraw RFA?

Withdraw Reason:

Comments

RFA Comments:

Previous

Next

DoneLocal intranet

Case Comments - Microsoft Internet Explorer provided by Deloitte Consulting

File Edit View Favorites Tools Help

Back

Search

Favorites

Media

Address <http://localhost:8080/cares/jsp/cr/Case%20Comments.asp>

Go

Links >>

CARES

CARESwab

User ID: XMI365

Username: F. Marzoni

Quick Select : CASE/RFA

Go

Help

Logout

Primary Person : Lakshmi Krishnaswamy

Case: 1234567890

Status: Pending Mode: Intake

Navigation Menu

Home

Client Registration

Application Entry

Case Summary

Case Comments

Household Members

Program Requests

Household Relationships

Search

Case Comments

Reset

Add/Edit Comments

Date Entered: 01/18/2004 Entered By: John Smith

Comments:

Clear

Update

Add

Review Comments (Results 1 - 5 of 35)

1

of 3 Pages

Date Entered	Entered By	Comments		
01/26/2004	Jane Doe	The Primary Person, Bob James called and reported a change in the income from Other sources from \$10 20 to \$1560. Also, he informed of a change in the Mailing address from P.O Box 210 to P.O Box 3112. Food Stamps was requested for their child, Jack James today.		
01/12/2004	John Smith	Primary Person applied for Medicaid.		
01/02/2004	John Smith	The Primary Person said that he expects to move in a few months.		
01/02/2004	John Smith	Individual did not show up for his appointment.		
12/24/2003	Mary Johnson	Applicant moved from Dane County to Milwaukee County.		

Last Updated:

Go

Previous

Next

Done

Local intranet

Potential Individual Matches - Microsoft Internet Explorer provided by Deloitte Consulting

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media

Address http://localhost:8080/cares/jsp/ae/TMP72p2vsvuns.asp Go Links >>

CARESweb

User ID: XMI365 Username: F. Marzoni

Quick Select : CASE/RFA Go

Help Logout

Navigation Menu

Home

Client Registration

Basic Information

Additional Data

Program Requests

Priority Service

Print CAF Registration

Complete Request

RFA Summary

Application Entry

Potential Individual Matches (Results 1 - 5 of 10)

1 of 2 Pages

	Match	SSN	First Name	MI	Last Name	Suffix	Birth Date	Gender	Alias / Name Type
		392-03-3010	John		Smith			Male	Jon Smith, Johnny K Smith
<input type="radio"/>	100	392-03-3010	Johnny	K	Smith		05/01/1994	Male	Maiden
<input type="radio"/>		155-45-7812	Jane	G	Smyth	III	07/15/1915	Male	Alias
<input type="radio"/>		498-44-4612	Michael	P	Jones		12/15/1966	Male	Primary
<input type="radio"/>		392-32-3010	James	P	Smith		06/05/1945	Male	Primary
<input type="radio"/>	Create new RFA using entered Basic Information								

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Done Local intranet

Program Requests - Microsoft Internet Explorer provided by Deloitte Consulting

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Search

Favorites

Media

Addresshttp://localhost:8080/cares/jsp/cr/TMPf1aiasubwe.aspGoLinks

CARESweb

User ID: XMI365Username: F. MarzoniQuick Select: CASE/RFAGoHelpLogout

Primary Person : Lakshmi KrishnaswamyRFA: 1234567890Status: Pending

Navigation Menu

Home

Search

Client Registration

Application Entry

Case Information

Case Summary

Case Comments

Household Members

Program Requests

Household Relation

General Information

Group Request

Individual Demographics

Non Financial

Long Term Care

Reference Tables

Alien/Refugee

Individual: Smith, Jane 33FReset

The following error(s) have occurred:

Approval Date:

Please enter a valid calander date in the format MM/DD/YYYY.

Middle Name:

Please enter only alphabetic/numeric characters in this field.

Alien/Refugee Information

Effective Period

Begin Date:

MM/DD/YYYYEnd:Last Updated: 11/05/2003

Delete:

☐Delete Reason:

Additional Information

County of Origin:

Alien Registration Status:

Alien Registration Status Verification:

Date of Entry:

MM/DD/YYYY

Alien Registration Number:

Verification Number:

Does Alien have an EAD?

Does Alien have a sponsor?

Arival Date:

MM/DD/YYYY

Verification:

Alien continuously present in US?

Verification:

Did Alien meet the Work Quarters?

Verification:

Did Alien meet the military requirements?

Verification:

Is the Alien an adult member (born prior to 05/08/1975) of hmong or highland Laotian tribe, or spouse or unremarried surviving spouse of the member?

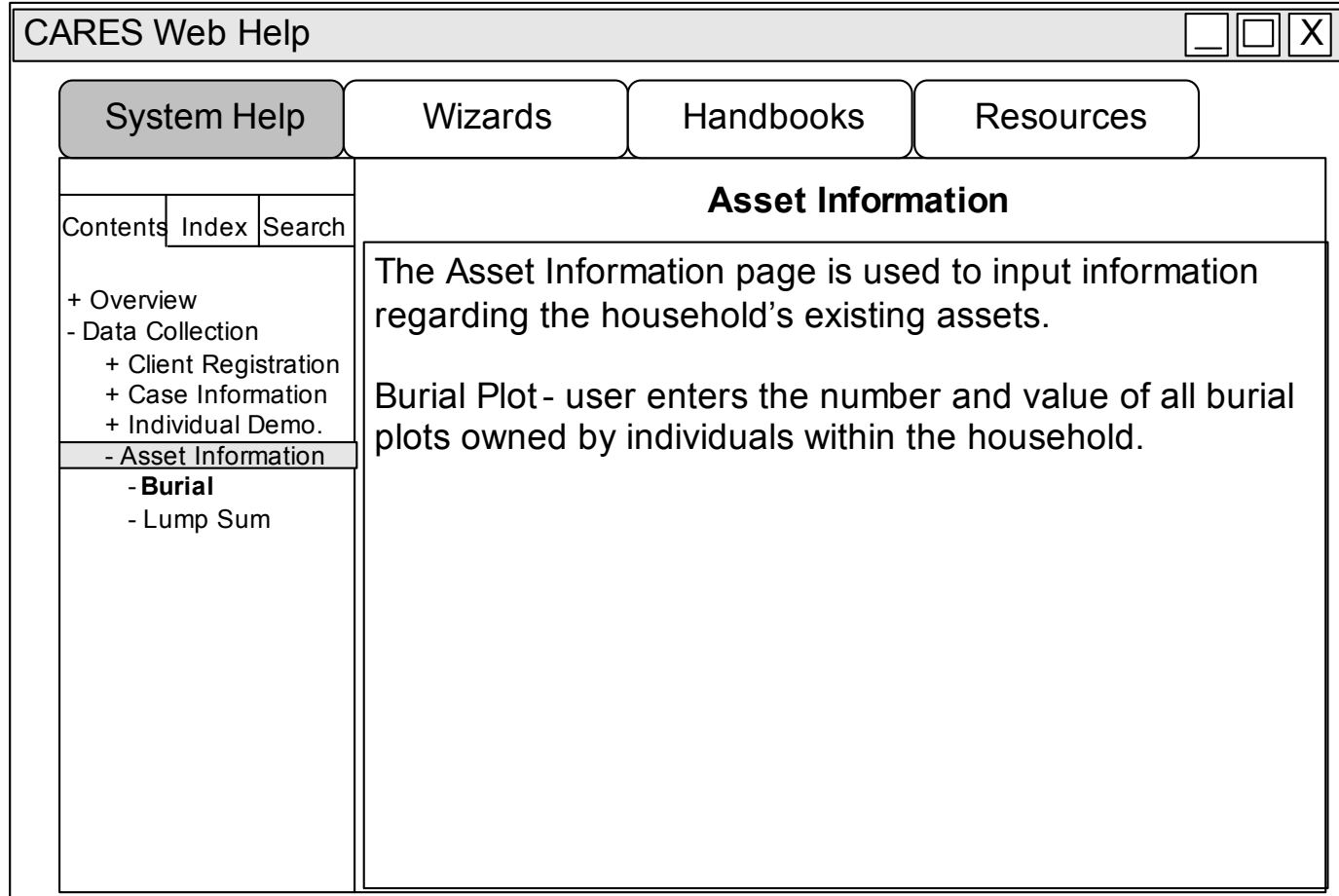
Is the Alien unmarried dependent child of hmong/highland Laotian tribe or dependent is under 18 years or full time student and under age 22?

As of

Local intranet

CARES Help Component - Conceptual Design

Help Component - System Help



Help - Wizards

CARES Web Help

System Help

Wizards

Handbooks

Resources

Contents

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Welcome to Wizards

+ Introduction

+ Register App Overview

+ Begin Application

+ Record Auth Rep

+ Record Address

+ Register Indiv

+ Register Other

+ Register RR Ret

+ Initiate File Clearance

+ Register Prog

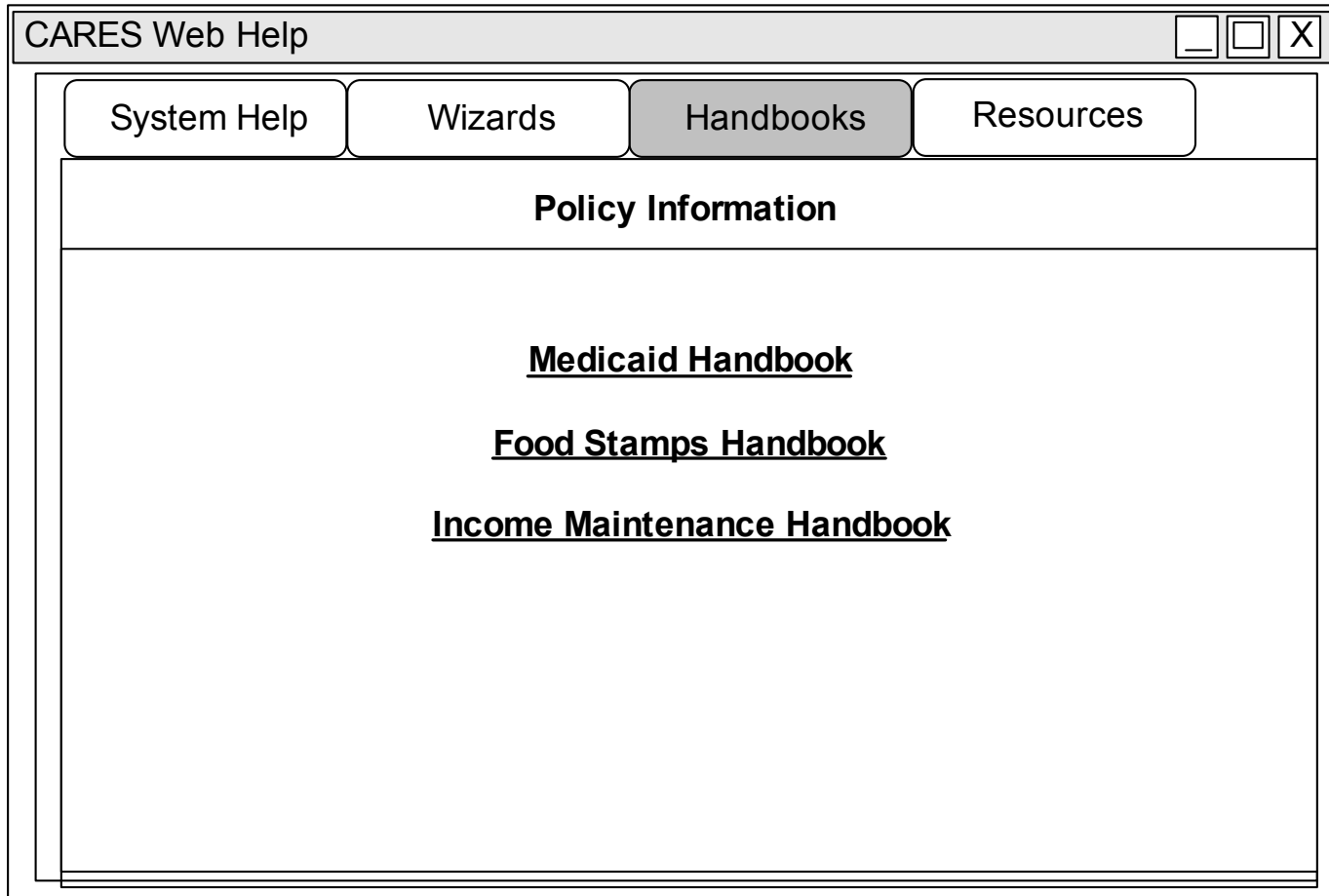
+ Scm Expedited

+ Complete App

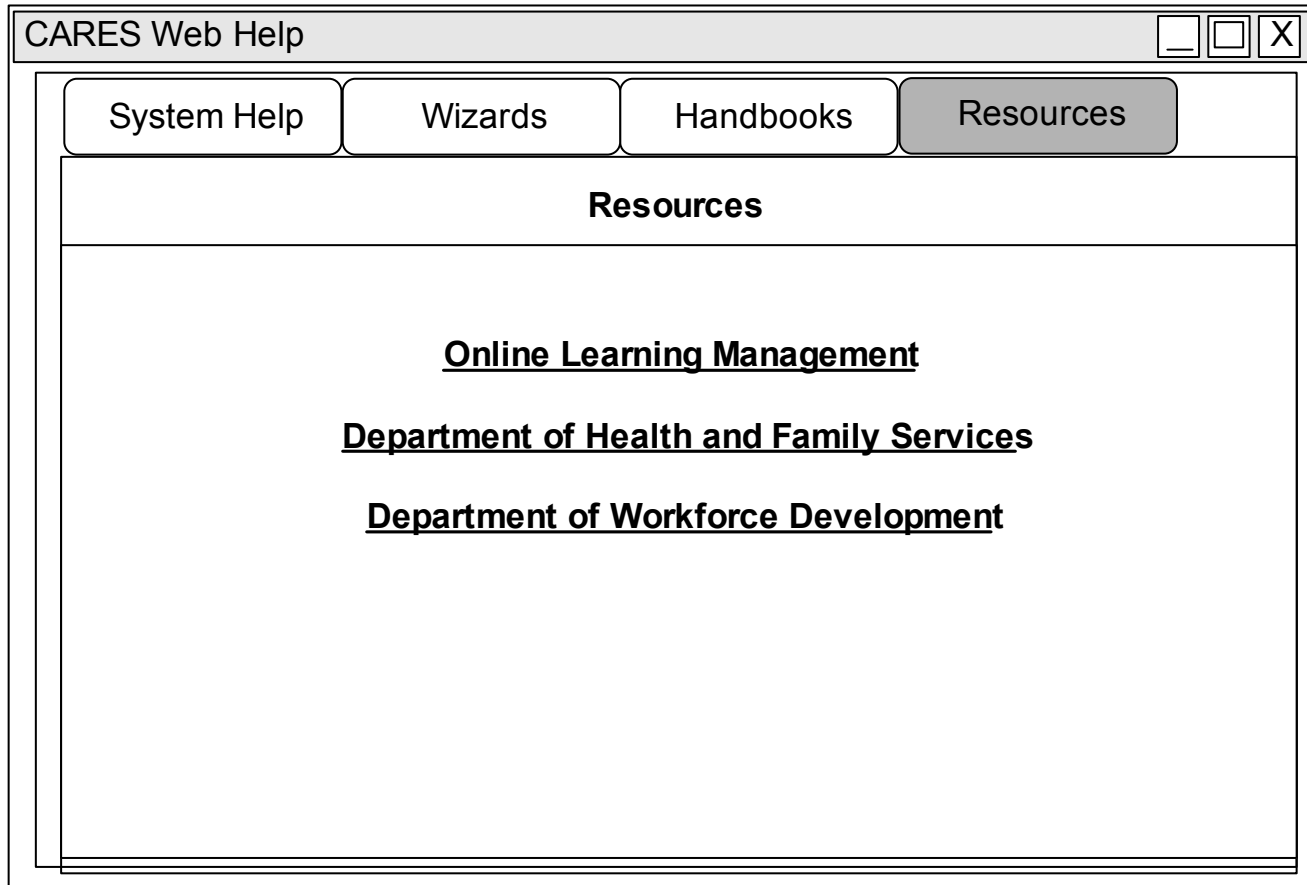
Welcome to CARES Web Wizards!

REGISTER APPLICATION OVERVIEW	BEGIN APPLICATION	RECORD AUTHORIZED REPRESENTATIVE	RECORD ADDRESS	REGISTER INDIVIDUALS	
➡	➡	➡	➡	➡	
REGISTER OTHER NAMES	REGISTER SSN/RAILROAD RETIREMENT	INITIATE FILE CLEARANCE	REGISTER PROGRAMS	SCREEN FOR EXPEDITED	COMPLETE APPLICATION SUMMARY
➡	➡	➡	➡	➡	➡

Help - Handbooks



Help - Resources



Client Registration Web Pages

Basic Information - Microsoft Internet Explorer provided by Deloitte Consulting

File Edit View Favorites Tools Help

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Favorites

Media

Address

http://localhost:8080/cares/jsp/ae/BasicInformation.asp

Go

Links >>

CARESweb

User ID: XMI365 Username: F. Marzoni

Quick Select: CASE/RFA

Go

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Basic Information

Reset

Primary Person Information

* First Name

MI

* Last Name

Suffix

Gender

SSN

Birth Date

###-##-####

MM/DD/YYYY

Aliases

First Name

MI

Last Name

Suffix

Clear

Update

Add

First Name	MI	Last Name	Suffix		
Jon		Smith		<div></div>	<div></div>
Johnny	K	Smith		<div></div>	<div></div>

New RFA

Next ▶

Done

Local intranet

Potential Individual Matches - Microsoft Internet Explorer provided by Deloitte Consulting

File Edit View Favorites Tools Help

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Address http://localhost:8080/cares/jsp/ae/Potential%20Matches.asp Go Links

CARESweb User ID: XMI365 Username: F. Marzoni Quick Select: CASE/RFA Go Help Logout

Navigation Menu

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Potential Individual Matches (Results 1 - 5 of 35) 1 of 3 Pages

Match	SSN	First Name	MI	Last Name	Suffix	Birth Date	Gender	Alias / Name Type
<input type="radio"/>	392-03-3010	John		Smith			Male	Jon Smith, Johnny K Smith
<input type="radio"/> 100	392-03-3010	Johnny	K	Smith		05/01/1994	Male	Maiden
<input type="radio"/>	155-45-7812	Jane	G	Smyth	III	07/15/1915	Male	Alias
<input type="radio"/>	498-44-4612	Michael	P	Jones		12/15/1966	Male	Primary
<input type="radio"/>	392-32-3010	James	P	Smith		06/05/1945	Male	Primary
<input type="radio"/>	Create new RFA using entered Basic Information							

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Additional Data - Microsoft Internet Explorer provided by Deloitte Consulting

File Edit View Favorites Tools Help

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Address <http://localhost:8080/cares/jsp/ae/Additional%20Data.asp> Go Links

CARESweb

User ID: XMI365 Username: F. Marzoni

Quick Select: CASE/RFA

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Logout

Primary Person : Lakshmi Krishnaswamy RFA: 1234567890 Status: Pending

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Additional Data

Reset

RFA Information

RFA Type

Contact Date

Contact Method

Language

Office

Worker

Race

Populate unknown responses as No

American Indian/Alaskan

Asian

Black/African American

Hawaiian/Other Pacific Islander

White - Not of Hispanic Origin

Ethnicity

Hispanic

Household Address

Populate with office address (for homeless primary persons)

Number

Unit

Dir

St/Rural Rt/Box #

Suffix

Quad

Apt

Additional Address Info

City

State

Zip

Phone

Census

Region

Alternate Address

Household has an alternate mailing address

Number

Unit

Dir

St/Rural Rt/Box #

Suffix

Quad

Apt

Additional Address Info

City

State

Zip

Phone

Information Provider

Information Provider is different from Primary Person

First Name

MI

Last Name

Suffix

Information Provider does not live in household

Number

Unit

Dir

St/Rural Rt/Box #

Suffix

Quad

Apt

Additional Address Info

City

State

Zip

Phone

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CARESweb

User ID: XMI365 Username: F. Marzoni

Quick Select: CASE/RFA

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Primary Person : Lakshmi Krishnaswamy

RFA: 1234567890

Status: Pending

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* Food Stamps

* Medicare Premium Assistance

* Child Care

* W-2

* BadgerCare

* Caretaker Supplement

* Family Planning Waiver

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Priority Service Determination - Microsoft Internet Explorer provided by Deloitte Consulting

FileEditViewFavoritesToolsHelp

BackForwardStopHomeSearchFavoritesMediaPrintSendToShareAddresshttp://10.1.1.242:8080/cares/jsp/ae/Priority%20Service%20Determination.aspGo

CARESweb

User ID: XMI365Username: F. MarzoniQuick Select : CASE/RFAGoHelpLogout

Primary Person : Lakshmi KrishnaswamyRFA: 1234567890Status: Pending

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- Application Entry

Priority Service Determination

Reset

Priority Service

Have you received food stamps for this month?

If yes, are you currently residing in a shelter for battered women?

Priority Service Determination Date

Resource and Costs Determination

Household Monthly Gross Income

Monthly Utilities

Liquid Assets

Monthly Rent/Mortgage

Total Household Resources

0

Total Shelter Costs

0

Destitute Household (Migrant/Seasonal farm worker only - excludes farmers)

Are you a migrant or seasonal farm worker?

Has your source of income been terminated?

Will you receive more than \$25 from a new source in the next 10 days?

Results

Priority Service Eligible

Yes

Do you decline a Priority Service Appointment?

Previous

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DoneInternet

Print CARES Application Registration - Microsoft Internet Explorer provided by Deloitte Consulting

File Edit View Favorites Tools Help

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Address

http://localhost:8080/cares/jsp/ae/Print%20CAF.asp

Go

Links >>

CARESweb

User ID: XMI365 Username: F. Marzoni

Quick Select : CASE/RFA

Go

Help

Logout

Primary Person : Lakshmi Krishnaswamy RFA: 1234567890 Status: Pending

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Print CARES Application Registration

Print Options

Language:

English

Select the "View" button to preview and/or print the CARES application registration

View

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Complete Request - Microsoft Internet Explorer provided by Deloitte Consulting

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Addresshttp://localhost:8080/cares/jsp/ae/Complete%20Request.aspGoLinks

CARESweb

User ID: XMI365Username: F. MarzoniQuick Select : CASE/RFAGoHelpLogout

Primary Person : Lakshmi KrishnaswamyRFA: 1234567890Status: Pending

Navigation Menu

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- Client Registration
 - Basic Information
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 - Complete Request
 - RFA Summary
- Application Entry
- Search

Complete Request

Reset

RFA Dates

Contact Date:08/07/2003

RFA Filing Date:08/07/2003

Make all blank Program Filing dates the same as RFA filing date

Filing Dates

Program	Filing Date	
Medicaid (Including Healthy Start):	08/07/2003	
Medicare Premium Assistance:	Not Requested	
W-2:	Not Requested	
Caretaker Supplement	MM/DD/YYYY	
Food Stamps:	MM/DD/YYYY	
Child Care:	MM/DD/YYYY	
BadgerCare:	MM/DD/YYYY	
Family Planning Waiver:	Not Requested	

Schedule Interview

Do you want CARES to schedule an interactive interview?

Extension

Extension Date:MM/DD/YYYY

Extension Reason:

Withdraw

Withdraw RFA?

Withdraw Reason:

Comments

RFA Comments:

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RFA Summary - Microsoft Internet Explorer provided by Deloitte Consulting

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Addresshttp://localhost:8080/cares/jsp/ae/RFA%20Summary.aspGoLinks>>

CARES

CARESwab

User ID: XMI365Username: F. MarzoniQuick Select:CASE/RFAGoHelpLogout

Primary Person : Lakshmi KrishnaswamyRFA: 1234567890Status: Pending

Navigation Menu

Home

Client Registration

Basic Information

Additional Data

Program Requests

Priority Service

Print CAF Registration

Complete Request

RFA Summary

Application Entry

RFA Summary

Summary Information

Name:James SmithSSN:145-64-7890Gender:Male

Alias(es):Jim Smith, Jimmy SmithBirth Date:06/04/1945Language:English

Race:Asian, WhiteEthnicity:HispanicContact Date:10/01/2002

Contact Method:Walk-InRFA Type:Economic Support

Office:5040Agency:Milwaukee County DSSWorker:XMI100

Extension Date:10/01/2002Ext. Reason:Client Requested

Household Address:433 W. Washington Ave., Madison, WI 53703

Information Provider:John Smith Jr.

Information Provider Address:1 W. Wilson Street, Madison, WI, 53703

Alternate Address:N/A

Programs	Filing Date	Priority Service Result
Medicaid (Including Healthy Start)	09/01/2003	N/A
Food Stamps	09/01/2003	Yes
Medicare Premium Assistance	Not Requested	N/A
Child Care	09/01/2003	N/A
W-2	Not Requested	N/A
BadgerCare	Not Requested	N/A
Caretaker Supplement	09/01/2003	N/A
Family Planning Waiver	Not Requested	N/A

What action would you like to take?GoPrevious

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